

# UPGRADE INSTRUCTION

**1. Download and install** the current [software package](#)

**Note** that you should replace the settings with the factory default ditto. That is to say, leave the preset tickbox ticked.

**2. Update the internal software** in the machine as described in [http://www.dupli-mate.com/pdf/Firmware\\_update.pdf](http://www.dupli-mate.com/pdf/Firmware_update.pdf)

(3. Optional: You will probably want to increase the speed setting via the [Owner and hardware dialog](#) )

4. Please send at least one of the Error photo folders that you find in C:  
\bos\events\YOUR EVENTNAME\DUMP\errorphotos\ in case your problem would persist.

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