

HandyDup reading problems

There are, generally speaking, two things that can cause read errors:

- i. The operator
- ii. The card reader

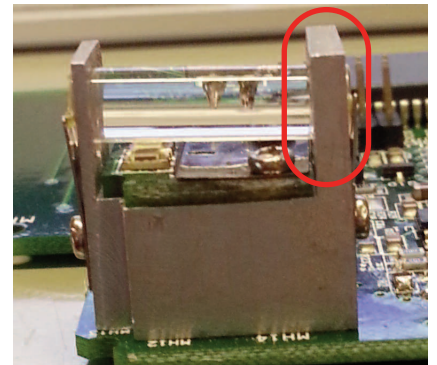
THE OPERATOR

A certain knack is needed for error free duplication. If you get read errors when you start using the HandyDup, you should study [the instructions](#).

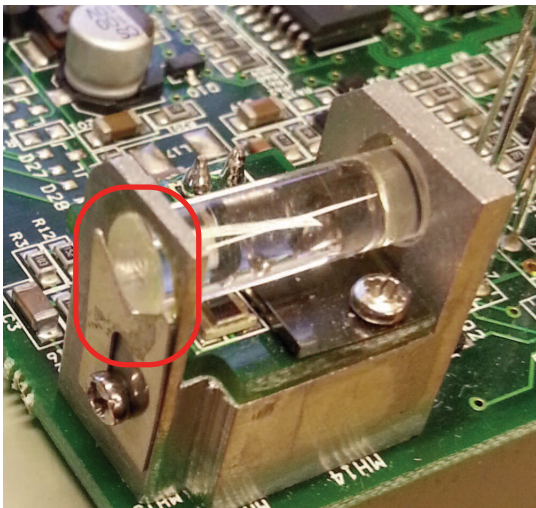
THE CARD READER

If you are an experienced HandyDup user and one day run into lots of card already dealt messages, you should suspect that the lens is out of position. This can happen if the HandyDup is dropped. Any technician can put the lens back in position.

The lens should sit as high up as possible in the holder as shown in the encircled area (below).



The lens has left its right hand side rest.



Note that the black tape around the lens holder is needed for the function. That is to say, you need to put the tape back when you have put the lens back in position.